

DEPARTMENT OF HEALTH & HUMAN
SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: January 17, 2025

TO: All Program of All-Inclusive Care for the Elderly (PACE) Organizations

FROM: Jennifer R. Shapiro, Director, Medicare Plan Payment Group

SUBJECT: Release of a Resource Webpage to Support PACE Organizations' Risk Adjustment Submissions to the Encounter Data System

This memo provides information on the release of a dedicated webpage for PACE organizations on the Customer Service and Support Center (CSSC) website, available at [CSSC Operations - Encounter Data Submission Resources for PACE Organizations](#). This new webpage will provide technical resources to support PACE organizations' submission of encounter data and serve as a central resource for information on HPMS memos and announcements, technical guides, and other relevant resources to assist PACE organizations with the submission of risk adjustment data to the Encounter Data System (EDS).

CMS plans to continue updating the webpage to include additional resources as they become available. We encourage all PACE organizations to visit the [CSSC webpage](#) to familiarize themselves with the resources provided and to continue monitoring the page for updates.

For any assistance with accessing the webpage, please contact the CSSC Operations Help Desk at 1-877-534-2772 or csscoperations@palmettogba.com.

Any questions related to risk adjustment policy can be submitted to RiskAdjustmentPolicy@cms.hhs.gov; please specify, "Release of a Resource Webpage to Support PACE Organizations' Risk Adjustment Submissions to the Encounter Data System" in the subject line.